



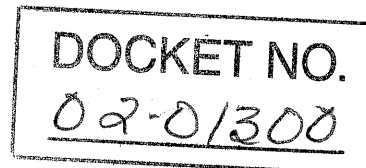
BOULT • CUMMINGS
CONNERS • BERRY PLC

RECEIVED April A. Ingram
(615) 252-2302
Fax: (615) 252-6302
Email: aingram@boultcummings.com

December 18, 2002

VIA HAND DELIVERY
TN REG
DOCKET ROOM

Honorable Sara Kyle, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243



Re: Application of Texas HomeTel, Inc., d/b/a 877 Ring Again
for Amended Authority to Provide Facilities-Based Local Exchange
Telecommunications Services

Dear Chairman Kyle:

Texas HomeTel, Inc., d/b/a 877 Ring Again ("Ring Again" or "Applicant") hereby submits the enclosed Application for a Certificate of Convenience and Necessity. The Applicant is presently authorized to provide resold local exchange and interexchange services in Tennessee and seeks to expand its authority in order to provide facilities-based local exchange telecommunications services, including exchange access telecommunications services, in Tennessee.

An original and fourteen (14) copies of the Application are provided. Filed under separate cover are Exhibits E-1 and E-2 to the Application, which contain proprietary information. Because this information is highly confidential, Ring Again requests that the Tennessee Regulatory Authority not disclose these Exhibits to the public or to any of the Applicant's competitors.

Also enclosed is a check in the amount of \$25.00 for filing fees. Notice of this filing has been served on interested parties.

Please date-stamp one copy and return it to the undersigned. If you have questions regarding this matter, or if you require additional information, please give me a call at 252-2302.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

By:

April A. Ingram

December 18, 2002

Page 2

AAI/aai

cc: Monique Byrnes, Technology Management, Inc.
Chris Watson, Texas HomeTel, Inc., d/b/a 877 Ring Again

BEFORE THE TENNESSEE REGULATORY AUTHORITY

In the Matter of
Texas HomeTel, Inc., d/b/a 877 Ring Again
For a Certificate to Provide Competing
Local Exchange Telecommunications Services

)
)
)
)

TRA Docket No. _____

**APPLICATION FOR AMENDED AUTHORITY TO PROVIDE FACILITIES-BASED LOCAL
EXCHANGE TELECOMMUNICATIONS SERVICES**

Pursuant to applicable Tennessee Statutes and the Rules and regulations of the Tennessee Regulatory Authority and Section 253 of the Federal Telecommunications Act of 1996 ("Act"), Texas HomeTel, Inc., d/b/a 877 Ring Again ("Ring Again" or "Applicant") respectfully requests that the Tennessee Regulatory Authority ("TRA") grant Ring Again amended authority to provide facilities-based local exchange telecommunications services, including exchange access telecommunications services, within the State of Tennessee. Ring Again was previously granted authority to provide resold local exchange and interexchange services on September 15, 1998 in Docket No. 98-00410.

In support of its Application, Ring Again submits the following:

I. Administrative Requirements

A. Ring Again is willing and able to comply with all applicable rules and regulations in Tennessee pertaining to the provision of competing local telecommunications services.

B. Corporate name of service provider:

Texas HomeTel, Inc., d/b/a 877 Ring Again

C. Corporate address of service provider:

4302 Ross Avenue
Dallas, Texas 75204
Telephone: 214-887-1212
Facsimile: 214-887-1993
Toll Free: 888-256-8843

All correspondence, notices, inquiries, and other communications regarding this Petition should be addressed to:

April Ingram
Boult, Cummings, Conners & Berry PLC
414 Union Street, Suite 1600
Nashville, TN 37219
(615) 244-2582

Contact name and address at the Company is:

Keith Carter, President
Texas HomeTel, Inc., d/b/a 877 Ring Again
4302 Ross Avenue
Dallas, Texas 75204
Telephone: 214-887-1212
Facsimile: 214-887-1993
Toll Free: 888-256-8843

E. Corporate Principal Officers:

The names and address of the Applicants corporate officers are listed in Exhibit A of this application.

F. Principal Officers in Tennessee

The company does not have any employees in the state of Tennessee. Company operations will be managed centrally at the Dallas, Texas headquarters location.

G. Copy of Articles of Incorporation

Texas HomeTel, Inc., d/b/a 877 Ring Again was incorporated on September 9, 1997 as a Texas corporation. A copy of Petitioner's Certificate of Incorporation is attached hereto as Exhibit B.

H. Copy of license to do business in the state of Tennessee.

Please see Exhibit C.

II. Managerial Requirements

Ring Again is managerially qualified to provide facilities-based local exchange services throughout Tennessee. Ring Again has an excellent senior management team, backed by experienced employees, who are competent in telephony engineering, operations and marketing. Attached hereto as Exhibit D is a list of names and biographies of the senior management team of Ring Again.

III. Technical Requirements

A. Proposed network data

1. Geographic area coverage: Ring Again intends to offer service throughout areas currently served by BellSouth.
2. The company does not intend to deploy switches, but rather offer service based on an unbundled network element platform.
3. Ring Again is not planning to build any facilities in Tennessee. Instead it will lease lines, switches and interconnection (including the recombination of these elements into a complete service) from BellSouth.
4. The company does not intend to deploy equipment in Tennessee.
5. Ring Again proposes to provide facilities-based prepaid local exchange service via UNE-P (Unbundled Network Element Platform). Applicant's local traffic will be routed entirely over the networks of the underlying incumbent LEC.

Ring Again currently provides prepaid local exchange service via resale in the State of Tennessee. The company will continue to provide service to these customers, converting them to UNE-P when authority is approved. The company intends to grow its presence in the state via UNE-P.

Ring Again shall, either directly or through arrangements with its underlying carrier provide the following services: 1) access to 911 and E911 emergency service; 2) white page directory listings and directory assistance; 3) consumer access to and support for the Tennessee Relay Center in the same manner as the incumbent local exchange telephone companies; 4) free blocking service for 900/976 pay per call services in accordance with TRA policy; 5) Lifeline and Link-up services to qualifying citizens of the state; 6) educational discounts in existence as of June 6, 1995 TRA Rule 1220-4-8-.04.

- B. Since all elements of the network, including lines, switches and interconnection are to be provided by BellSouth, Ring Again will rely on the engineers of BellSouth to construct and maintain its network services.
- C. There are no special CPE requirements that would not be compatible with an incumbent carrier. Since all elements of the network are to be provided by BellSouth, all elements and CPE, if any, will be compatible with the BellSouth network.
- D. Repair and Maintenance
 - 1. Ring Again understands the importance of effective customer service for local service consumers. Ring Again has a toll free customer service telephone number that is available with live operator response 24 hours per day, 7 days per week.
 - 2. The toll free telephone number for customer inquiries, complaints and repair For Ring Again is 1-888-256-8843. In addition, customers may contact the company in writing at the headquarters address.

3. The contact for resolution of customer complaints with the TRA is:

Customer Service
Texas HomeTel, Inc., d/b/a 877 Ring Again
4302 Ross Avenue
Dallas, Texas 75204
Telephone: 214-887-1212
Facsimile: 214-887-1993
Toll Free: 888-256-8843

4. The contact person responsible for and knowledgeable about the company's operations is:

Keith Carter, President
4302 Ross Avenue
Dallas, Texas 75204
Telephone: 214-887-1212
Facsimile: 214-887-1993
Toll Free: 888-256-8843

IV. Financial Requirements

- A. Estimated cost of network, switches, and unbundled network elements (UNEs).

Ring Again is not proposing to build a network or to deploy switches, but will utilize network and switching provided by BellSouth. UNEs will be provisioned according to the interconnection agreement between BellSouth and Ring Again.

- B. Most recent audited financial statements

Ring Again possesses the financial qualifications required of applicants requesting expanded authority to provide local exchange service on a facilities-basis. Applicant has access to the financing and capital necessary to provide facilities-based local exchange services throughout Tennessee. In support of this Application, attached hereto as Exhibit E-1, is a copy of the most current financial statements.

- C. Projected financial Statements

Please see Exhibit E-2

- D. Capital Expenditures Budget

Not applicable as no construction is to be undertaken by Ring Again. The costs of Tennessee operations will consist of leasing UNE-P and additional administrative and sales overhead. Ring Again is already operating as an interexchange carrier in Tennessee and is operating as a facilities-based local exchange service provider in several states. The incremental administrative and sales costs are not projected to be significant for the company. No new funds or capital will be required to expand the company's services in Tennessee.

E. Reciprocal Compensation for terminating ISP traffic.

Not applicable.

F. Bond requirement

The company currently has a \$20,000 bond as a local exchange reseller in the state of Tennessee.

V. Small and Minority-Owned Telecommunications Business Participation Plan

Please see Exhibit F.

VI. TRA Rules for Local Telecommunications Providers

The company provides evidence with this application that notice of the application has been served on the eighteen (18) incumbent local exchange companies in Tennessee. Please see Exhibit G.

VII. Toll Dialing Parity Plan

The company does not provide access to toll services. The company will only offer prepaid local exchange service that is toll-blocked. If in the future the company chooses to provide local exchange service that is not prepaid and toll-blocked, the company understands it must file a toll dialing parity plan at least 60 days prior to such an offering.

VIII. Numbering Issues

1. What is your company's expected demand for NXXs per NPA within a year of approval of your application?

None.

2. How many NXXs do you estimate that you will request from NANPA when you establish your service footprint?

None. As a UNE-P provider all orders will be provided through BellSouth

3. When and in what NPA do you expect to establish your service footprint?

The company intends to offer service in territory currently served by BellSouth.

4. Will the company sequentially assign telephone numbers within NXXs?

Not applicable.

5. What measures does the company intend to take to conserve Tennessee numbering resources?

The company will comply with resource conservation measures as per BellSouth procedures.

6. When ordering new NXXs for growth, what percentage fill of an existing NXX does the company use to determine when a request for a new NXX will be initiated?

Not applicable.

IX. Tennessee Specific Operational Issues

1. How does the company intend to comply with TCA §65-21-114? In its description, please explain technically how the company will not bill for countywide calls within Tennessee.

Initially Ring Again plans to mirror or offer larger calling areas than those of BellSouth.

To the extent that BellSouth provides countywide calling Ring Again will as well.

2. Is the company aware of the Tennessee County Wide Calling database maintained by BellSouth and the procedures to enter your telephone numbers on the database?

Yes, the company is aware of the database and the procedures involved.

3. How does your company intend to provide metro area toll-free calling ("MAC") around Memphis, Nashville, Knoxville and Chattanooga?

No. The company does not have plans to offer presently.

4. Is the company aware of the MAC database maintained by BellSouth and the procedures to enter your telephone numbers on the database?

Yes, the company is aware of the database and the procedures involved.

5. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA in resolving customer complaints.

Maria Rojas, Customer Service and Office Manager.

Telephone: 214-887-1212

Facsimile: 214-887-1913

Toll Free: 888-256-8843

6. Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 et seq. And Chapter 1220-4-11?

No.

X. Miscellaneous

A. Sworn pre-filed testimony is provided in Exhibit H.

B. Upon certification and prior to commencing service, Ring Again will file a proposed tariff for its end user local exchange offerings (containing rates along with terms, and conditions of service) with the Commission for its review.

C. Status of Ring Again in other states

Ring Again has been providing local exchange service since late 1997 and currently has customers via UNE-P in Texas, Louisiana and Mississippi.

The Company has resale-based local exchange service in several other states and currently, including Tennessee, and is in the process of requesting expanded authority to provide local exchange services on a facilities-basis in all of its operating areas. Petitioner has demonstrated the ability to implement new services and to work with other carriers to provide high quality, economical products for telecommunication customers.

D. Ring Again is not currently involved in any mergers or acquisitions. The company is not a subsidiary of another corporation.

E. The Company currently only offers local exchange service on a prepaid basis.

Ring Again has posted a bond for \$20,000 under its current authority as a reseller in the State of Tennessee.

F. Complaints filed with state and federal regulatory agencies.

Please see Exhibit I.

G. Proposed Service Area

Ring Again proposes to offer its services throughout the State of Tennessee in areas currently served by BellSouth and Sprint/United which are designated open to competition. Currently, the company does not intend to offer service in areas served by any incumbent local exchange telephone company with fewer than 100,000 total access lines. Ring Again will mirror the local calling scopes of the incumbent local exchange companies, as required by this Commission, until the Commission orders otherwise.

H. The company will provide a Wireline Activity Report to the TRA on a monthly basis once the company begins operations in the state.

XI. Public Interest

Grant of Ring Again's Application to provide facilities-based local exchange services is in the public interest and serves the public convenience and necessity. In enacting the Federal Telecommunications Act of 1996, the United States Congress determined that it is in the public interest to promote competition in the provision of telecommunications services, including local exchange services. Experience with competition in other telecommunications markets, such as long distance, competitive access, and customer premises equipment, demonstrates the benefits that competition can bring to consumers. Consumers are enjoying increased services, lower prices, higher quality, and greater reliability. This is true not only with respect to the service offerings of the new entrants, but also as a result of the response of incumbent monopoly providers to the introduction of competition.

Most competition in the local exchange market has been for business customers. Ring Again plans to bring the benefits of competition to Tennessee's residential consumers. Ring Again's proposed services will provide multiple public benefits by increasing the competitive choices available to users in Tennessee. Enhanced competition in telecommunications services likely will further stimulate economic development in Tennessee. In addition, increased competition will create incentives for all carriers to offer lower prices, more innovative services, and more responsive customer service.

XII. Statement of Compliance

Ring Again agrees to abide by TCA §65-4-201 and all applicable state statutes and all applicable Orders, Rules and Regulations entered and adopted by the Tennessee Regulatory Authority.

WHEREFORE, Texas HomeTel, Inc., d/b/a 877 Ring Again respectfully requests that the Commission enter an Order granting Ring Again's Application for a Certificate to Provide Competing Local Telecommunications Services throughout the State of Tennessee.

Respectfully submitted,

Counsel for Texas HomeTel, Inc., d/b/a 877 Ring Again



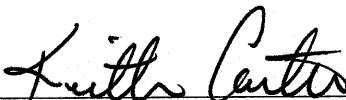
April Ingram
Boult Cummings, Conners & Berry PLC
Union Street, Suite 1600
Nashville, TN 37219
(615) 244-2582

TN Bar # 18052

VERIFICATION

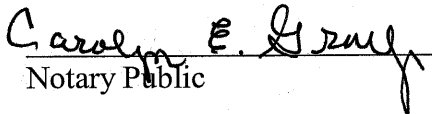
State of Texas)
) : SS
County of ~~Tampa~~ Dallas)

I, Keith Carter, hereby declare under penalty of perjury, that I am the President - of Texas HomeTel, Inc., d/b/a 877 Ring Again, the Petitioner in this proceeding; that I am authorized to make this verification on behalf of Texas HomeTel, Inc., d/b/a 877 Ring Again; that I have read the foregoing Petition and exhibits; and that the facts stated therein are true and correct to the best of my knowledge, information and belief.

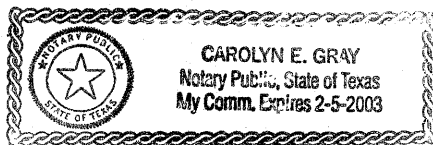


Keith Carter
President
Texas HomeTel, Inc., d/b/a 877 Ring Again

Subscribed and sworn to before me this 21st day of November, 2002.



Notary Public



CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing Application of Texas HomeTel, Inc. d/b/a 877 Ring Again has been forwarded via U.S. Mail, postage prepaid, to the following on this the 18th day of December, 2002.

Ardmore Telephone Company, Inc.
P.O. Box 549
517 Ardmore Avenue
Ardmore, TN 38449

BellSouth Telecommunications, Inc.
Guy Hicks, Esq.
333 Commerce St., Suite 2101
Nashville, TN 37201-3300

CenturyTel of Adamsville
P.O. 405
116 Oak Street
Adamsville, TN 38310

CenturyTel of Claiborne
P.O. Box 100
507 Main Street
New Tazewell, TN 37825

CenturyTel of Ooltewah-Collegedale
P.O. Box 782
5616 Main Street
Ooltewah, TN 37363

Citizens Telecommunications Company of
Tennessee
P.O. Box 770
300 Bland Street
Bluefield, WV 24701

Citizens Telecommunications Company of
the Volunteer State
P.O. Box 770
Bluefield, WV 24701

Loretto Telephone
P.O. Box 130
Loretto, TN 38469

Millington Telephone Company, Inc.
4880 Navy Rd.
Millington, TN 38053

Sprint United
112 Sixth Street
Bristol, TN 37620

TDS Telecom-Concord Telephone
Exchange, Inc.
P.O. Box 22610
701 Concord Rd.
Knoxville, TN 37933-0610

TDE-Telecom-Humphreys County
Telephone Company
P.O. Box 552
203 Long Street
New Johnsonville, TN 37134-0552

TDS Telecom-Tellico Telephone Company
P.O. Box 9
102 Spence St.
Tellico Plains, TN 37385-0009

TDS Telecom-Tennessee Telephone
Company
P.O. Box 18139
Knoxville, TN 37928-2139

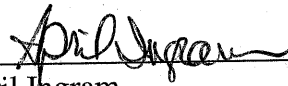
TDS-Crockett Telephone Company, Inc.
P.O. Box 7
Friendship, TN 38034

TEC-People's Telephone Company, Inc.
P.O. Box 310
Erin, TN 37061

TEC-West Tennessee Telephone Company,
Inc.

P.O. Box 10
244 E. Main Street
Bradford, TN 38316

United Telephone Company
P.O. Box 38
120 Taylor Street
Chapel Hill, TN 37034



April Ingram
Boult, Cummings, Conners & Berry, PLC
414 Union Street, Suite 1600
Nashville, Tennessee 37219
(615) 252-2302
*Attorneys for Texas HomeTel d/b/a 877 Ring
Again*

Exhibits

Table of Contents

Exhibit A	Corporate Officers and Directors
Exhibit B	Articles of Organization
Exhibit C	Tennessee Authority
Exhibit D	Management Profiles
Exhibit E-1	Current Financial Statements
Exhibit E-2	Projected Financial Statements
Exhibit F	Small & Minority-Owned Telecommunications Business Participation Plan
Exhibit G	Notice of Filing
Exhibit H	Pre-filed Testimony
Exhibit I	Customer Complaints

Exhibit A

Corporate Officers and Directors

Exhibit B

Articles of Incorporation



The State of Texas

SECRETARY OF STATE

IT IS HEREBY CERTIFIED that the attached is/are true and correct copies of the following described document(s) on file in this office:

**TEXAS HOMETEL, INC.
CHARTER #1459536-00**

ARTICLES OF INCORPORATION

SEPTEMBER 9, 1997



IN TESTIMONY WHEREOF, I have hereunto signed my name officially and caused to be impressed hereon the Seal of State at my office in the City of Austin, on July 8, 1998.

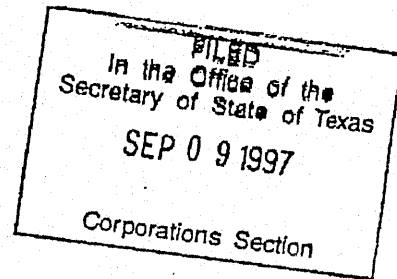
Alberto R. Gonzales
Secretary of State

PH

ARTICLES OF INCORPORATION

OF

TEXAS HOMETEL, INC.



I, the undersigned, a natural person over the age of eighteen years and being a citizen of the State of Texas, acting as incorporator of a corporation under the Texas Business Corporation Act (the "Act"), do hereby adopt the following articles of incorporation for such corporation:

ARTICLE ONE

NAME

The name of the corporation is "Texas HomeTel, Inc."

ARTICLE TWO

DURATION

The period of its duration is perpetual.

ARTICLE THREE

PURPOSES

The purposes for which the corporation is organized are to transact any and all lawful business for which corporations may be organized under the Act.

ARTICLE FOUR

SHARE STRUCTURE

The aggregate number of shares which the corporation shall have authority to issue is one million (1,000,000) at \$1.00 par value. The shares shall be designated as common stock and shall have identical rights and privileges in every respect.

ARTICLE FIVE

COMMENCEMENT OF BUSINESS

The corporation will not commence business until it has received for the issuance of shares consideration of the value of One Thousand Dollars (\$1,000.00) consisting of money, labor done or property actually received.

ARTICLE SIX

REGISTERED OFFICE AND AGENT

The address of the initial registered office is 4302 Ross Ave, Dallas, Tx 75204 and the name of its initial registered agent at such address is Keith Carter.

ARTICLE SEVEN

DIRECTORS

The number of directors constituting the initial board of directors is one (1), and the name and address of the person who is to serve as the initial director is:

Keith Carter

4302 Ross Ave.
Dallas, Tx 75204

ARTICLE EIGHT

ELECTION OF DIRECTORS

At each election for directors of the corporation, each shareholder shall have the right to vote, in person or by proxy, the number of shares owned by that shareholder for each of as many persons as there are directors to be elected and cumulative voting by the shareholders in the election of directors is hereby expressly prohibited.

ARTICLE TWELVE

NAME AND ADDRESS OF INCORPORATOR

The name and address of the incorporator is Richard D. Cox, c/o Brown McCarroll & Oaks
Hartline, 300 Crescent Court, Suite 1400, Dallas, Texas 75201.

IN WITNESS WHEREOF, I have hereunto set my hand this 8th day of September, 1997.

Richard D. Cox
RICHARD D. COX

Exhibit C

Tennessee Authority

Secretary of State
Division of Business Services
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, Tennessee 37243

DATE: 11/21/00
 REQUEST NUMBER: 4048-1645
 TELEPHONE CONTACT: (615) 741-2286
 FILE DATE/TIME: 11/20/00 1023
 EFFECTIVE DATE/TIME:
 CONTROL NUMBER: 0395082

DM

RECVD CHA-AUSTIN

NOV 27 2000

TO:
 CHR SOLUTIONS
 %DEB MORGAN S-200
 3721 EXECUTIVE CTR.
 AUSTIN, TX 78731

RE:
 877-RING AGAIN
 APPLICATION FOR CHANGE OF ASSUMED
 CORPORATE NAME

THIS WILL ACKNOWLEDGE THE FILING OF THE ATTACHED CHANGE OF AN ASSUMED
 CORPORATE NAME.

THE REGISTRATION WILL CONTINUE TO BE EFFECTIVE FOR FIVE YEARS FROM THE
 DATE THE ORIGINAL REGISTRATION WAS FILED WITH THE SECRETARY OF STATE.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR
 FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

FOR: APPLICATION FOR CHANGE OF ASSUMED
 CORPORATE NAME

ON DATE: 11/20/00

FROM:
 HOMETEL, INC.
 P.O. BOX 720429
 DALLAS, TX 75372-0000

RECEIVED: FEES \$20.00 \$0.00
 TOTAL PAYMENT RECEIVED: \$20.00

RECEIPT NUMBER: 00002766834
 ACCOUNT NUMBER: 00344163



SS-4458

Filey C Darnell

FILEY C. DARNELL
 SECRETARY OF STATE



November 17, 2000

VIA FEDERAL EXPRESS

State of Tennessee
Secretary of State
Corporate Filings
312 Eight Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, Tennessee 37243

RE: Texas HomeTel, Inc. d/b/a 877-Ring Again Application for Change of Assumed Corporation Name

Dear Secretary of State:

Texas HomeTel, Inc. requests to file an application for change of assumed corporation name from "My New Phone" to "877-Ring Again."

Also enclosed is a check in the amount of \$20.00 for the filing fee. Please return a stamped copy of these filings for our files in the self-addressed envelope.

If you have any questions, you may contact my office at (512) 343-2544.

Sincerely,

A handwritten signature in cursive script, appearing to read "DMorgan".

Deborah K. Morgan
Authorized Representative
for Texas HomeTel, Inc. d/b/a 877-Ring Again

DM/lz

Enclosure

✓ cc: Mr. Keith Carter, Texas HomeTel, Inc. d/b/a 877-Ring Again

State of Tennessee



Department of State
Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

APPLICATION FOR
CHANGE OF ASSUMED
CORPORATE NAME

For Office Use Only

Pursuant to the provisions of Section 48-14-101(e) of the Tennessee Business Corporation Act or Section 48-54-101(e) of the Tennessee Nonprofit Corporation Act, the undersigned corporation hereby submits this application:

1. The true name of the corporation is Texas HomeTel, Inc.

2. The state or country of incorporation is Texas

3. The corporation intends to cease transacting business under an assumed corporate name by changing it.

4. The corporation is for profit.

~~The corporation is nonprofit.~~

[NOTE: Please strike the sentence which does not apply to this corporation.]

5. The assumed corporate name to be changed from is My New Phone

6. The assumed corporate name which the corporation proposes to use is 877-Ring Again

[NOTE: The assumed corporate name must meet the requirements of Section 48-14-101 of the Tennessee Business Corporation Act or Section 48-54-101 of the Tennessee Nonprofit Corporation Act.]

11-16-00
Signature Date

President

Signer's Capacity

Texas HomeTel, Inc.

Name of Corporation

Keith Carter
Signature

Keith Carter

Name (typed or printed)

SS-4403 (Rev. 6/00)

RDA 1678

State of Tennessee



Department of State
Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

APPLICATION FOR
CHANGE OF ASSUMED
CORPORATE NAME

For Office Use Only

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4. The corporation is for profit.

~~THE CORPORATION IS NONPROFIT.~~

[NOTE: Please strike the sentence which does not apply to this corporation.]

5. The assumed corporate name to be changed from is My New Phone

6. The assumed corporate name which the corporation proposes to use is 877-Ring Again

[NOTE: The assumed corporate name must meet the requirements of Section 48-14-101 of the Tennessee Business Corporation Act or Section 48-54-101 of the Tennessee Nonprofit Corporation Act.]

11-16-02
Signature Date

President

Signer's Capacity

Texas HomeTel, Inc.

Name of Corporation

Keith Carter
Signature

Keith Carter

Name (typed or printed)

SS-4403 (Rev. 6/00)

RDA 1678

State of Tennessee



Department of State
Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

APPLICATION FOR
CHANGE OF ASSUMED
CORPORATE NAME

RECEIVED
STATE OF TENNESSEE
For Office Use Only

2000 NOV 20 AM 10:23
WILL JARNELL
SECRETARY OF STATE

Pursuant to the provisions of Section 48-14-101(e) of the Tennessee Business Corporation Act or Section 48-54-101(e) of the Tennessee Nonprofit Corporation Act, the undersigned corporation hereby submits this application:

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[NOTE: The assumed corporate name must meet the requirements of Section 48-14-101 of the Tennessee Business Corporation Act or Section 48-54-101 of the Tennessee Nonprofit Corporation Act.]

11-16-00
Signature Date

President

Signer's Capacity

Texas HomeTel, Inc.

Name of Corporation

Keith Carter
Signature

Keith Carter

Name (typed or printed)

SS-4403 (Rev. 6/00)

RDA 1678

Secretary of State
Division of Business Services
312 Eighth Avenue North
Floor, William R. Snodgrass Tower
Nashville, Tennessee 37243

DATE: 09/01/00
REQUEST NUMBER: 3994-0673
TELEPHONE CONTACT: (615) 741-2286
FILE DATE/TIME: 09/01/00 1025
EFFECTIVE DATE/TIME: 09/01/00 1025
CONTROL NUMBER: 0395082

TO:
CT CORP SYSTEM
811 DALLAS AVE
HOUSTON, TX 77002

RE:
TEXAS HOMETEL, INC.
APPLICATION FOR CERTIFICATE OF AUTHORITY -
FOR PROFIT

WELCOME TO THE STATE OF TENNESSEE. THE ATTACHED CERTIFICATE OF AUTHORITY HAS BEEN FILED WITH AN EFFECTIVE DATE AS INDICATED ABOVE.

A CORPORATION ANNUAL REPORT MUST BE FILED WITH THE SECRETARY OF STATE ON OR BEFORE THE FIRST DATE OF THE FOURTH MONTH FOLLOWING THE CLOSE OF THE CORPORATION'S FISCAL YEAR. PLEASE PROVIDE THIS OFFICE WITH WRITTEN NOTIFICATION OF THE CORPORATION'S FISCAL YEAR. THIS OFFICE WILL MAIL THE REPORT DURING THE LAST MONTH OF SAID FISCAL YEAR TO THE CORPORATION AT THE ADDRESS OF ITS PRINCIPAL OFFICE OR TO A MAILING ADDRESS PROVIDED TO THIS OFFICE IN WRITING. FAILURE TO FILE THIS REPORT OR TO MAINTAIN A REGISTERED AGENT AND OFFICE WILL SUBJECT THE CORPORATION TO ADMINISTRATIVE REVOCATION OF ITS CERTIFICATE OF AUTHORITY.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

FOR: APPLICATION FOR CERTIFICATE OF AUTHORITY -
FOR PROFIT

ON DATE: 09/01/00

FROM:
C T CORPORATION SYSTEM (HOUSTON, TX.)
811 DALLAS AVE
HOUSTON, TX 77002-0000

RECEIVED: FEES \$600.00 \$0.00
TOTAL PAYMENT RECEIVED: \$600.00

RECEIPT NUMBER: 0000273455
ACCOUNT NUMBER: 00000023



Riley C. Darnell

RILEY C. DARNELL
SECRETARY OF STATE

State of Tennessee



Department of State

Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

3994 0673

For Office Use Only

APPLICATION FOR
CERTIFICATE OF AUTHORITY
(FOR PROFIT)

RECEIVED
STATE OF TENNESSEE

00 SEP -1 AM 10:25

FILED

Pursuant to the provisions of Section 48-25-103 of the Tennessee Business Corporation Act, the undersigned corporation hereby applies for a certificate of authority to transact business in the State of Tennessee, and for that purpose is

1. The name of the corporation is Texas HomeTel, Inc.

*If different, the name under which the certificate of authority is to be obtained is d/b/a My New Phone

[NOTES: The Secretary of State of the State of Tennessee may not issue a certificate of authority to a foreign corporation for profit if its name does not comply with the requirements of Section 48-14-101 of the Tennessee Business Corporation Act. *If obtaining a certificate of authority under a different corporate name, an application for registration of an assumed corporate name must be filed pursuant to Section 48-14-101(d) with an additional \$20.00 fee.]

2. The state or country under whose law it is incorporated is Texas

3. The date of its incorporation is November 20, 1997 (must be month, day, and year), and the period of duration, if other than perpetual, is _____

4. The complete street address (including zip code) of its principal office is
4302 Ross Avenue Dallas Texas/United States 75204
 Street City State/Country Zip Code

5. The complete street address (including the county and the zip code) of its registered office in Tennessee and the name of its registered agent is

530 Gay Street Knoxville, Tennessee (Knox County) 37902
 Street City State/Country Zip Code

Registered Agent C T Corporation System

6. The names and complete business addresses (including zip code) of its current officers are: (Attach separate sheet if necessary.)
See Attachment A.

7. The names and complete business addresses (including zip code) of its current board of directors are: (Attach separate sheet if necessary.)
See Attachment A.

8. If the corporation commenced doing business in Tennessee prior to the approval of this application, the date of commencement (month, day and year) _____

9. The corporation is a corporation for profit.

10. If the document is not to be effective upon filing by the Secretary of State, the delayed effective date/time is _____ (date), _____ (time).

[NOTE: A delayed effective date shall not be later than the 90th day after the date this document is filed by the Secretary of State.]

[NOTE: This application must be accompanied by a certificate of existence (or a document of similar import) duly authenticated by the Secretary of State or other official having custody of corporate records in the state or country under whose law it is incorporated. The certificate shall not bear a date of more than two (2) months prior to the date the application is filed in this state.]

8-23-00

Signature Date

President

Signer's Capacity

Texas HomeTel, Inc. d/b/a My New Phone

Name of Corporation

Keith Carter

Signature

Keith Carter

Name (typed or printed)

Exhibit D

Management Profiles

Texas HomeTel, Inc., d/b/a 877 Ring Again

MANAGERIAL AND TECHNICAL CAPABILITIES

Keith Carter, President

Keith Carter formed Texas Home Tel, Inc. 1997 and has guided the company as President since its formation. In that capacity is responsible for the oversight strategic direction, corporate expansion and financial integrity of the company. Prior to joining Texas Home Tel, Mr. Carter owned and was President of Carters Cars, Inc. (Dallas, TX). This company gave Mr. Carter invaluable knowledge providing services to residential credit risk customers. Mr. Carter also worked over six years for Rockwell International (Richardson, TX) where he was responsible for, among other things, running developmental software programs for multiple projects and working as Assistant Site Manager for Bank Wire, a large digital switching computer center that transferred funds between the largest banks within the U.S. Mr. Carter received a B.B.A from Southern Methodist University.

Maria Rojas, Customer Service and Office Manager

Ms. Rojas is the Office Manager responsible for purchasing and management at Texas Home Tel. In this capacity, Ms. Rojas is responsible for all personnel at the company including administration of customer service, processing and billing departments. Customer Service responsibilities include training and administering the production of customer service representatives, handling customer issues that are escalated, determining credits or refunds and overseeing the production of all advertising. In addition, Ms. Rojas is responsible for administering the process of all new orders to Southwestern Bell, GTE, BellSouth and Sprint.

Tom G. McElroy, Secretary/Treasurer

Mr. McElroy has worked in the position of Secretary/Treasurer at Texas Home Tel since August of 1998. In that capacity he is responsible for business planning and carrier relations, including licensing, with the underlying local exchange companies. Mr. McElroy has developed the company's customer billing system and all internal systems for payroll, accounts payable and other accounting support systems. Mr. McElroy is responsible for the reporting of all sales, excise and other taxes, 911 fee reporting and remittance, municipal fee reporting and remittance and various customer, vendor and other regulatory authority required activities. Prior to joining Texas HomeTel, Mr. McElroy was a Loan Representative with Lendex, Inc. (Dallas, TX) for several years, Operations Manager for Performance Packaging, Inc./Pinnacle Brands, Inc. (Dallas, TX), Senior Loan Officer for Gateway Mortgage, Inc., (Dallas, TX) and worked in sales for a variety of companies. He has a B.B.A in General Business from the University of Texas at Austin.

Exhibit E-1

Current Financial Statements

CONFIDENTIAL AND PROPRIETARY; FILED SEPARATELY UNDER SEAL

Exhibit E-2

Projected Financial Statements

CONFIDENTIAL AND PROPRIETARY; FILED SEPARATELY UNDER SEAL

Exhibit F

Small & Minority-Owned Telecommunications Business Participation Plan

**TENNESSEE
SMALL AND MINORITY-OWNED
TELECOMMUNICATIONS BUSINESS
PARTICIPATION PLAN**

**SUBMITTED TO
TENNESSEE REGULATORY AUTHORITY**

BY

Texas HomeTel, Inc. d/b/a 877 Ring Again

**SMALL AND MINORITY-OWNED
TELECOMMUNICATIONS BUSINESS
PARTICIPATION PLAN**

TABLE OF CONTENTS

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6.	PLAN TO ENSURE EQUITABLE OPPORTUNITY	3
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**SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS
PARTICIPATION PLAN**

1. PURPOSE

- 1.1 This small and minority-owned telecommunications business participation plan ("Plan") is submitted by the Applicant as required by T.C.A. §65-5-212.
- 1.2 The administration of this Plan is the responsibility of the Applicant.

2. DEFINITIONS

- 2.1 The Applicant is a private corporation who resells interexchange telecommunication services of in the state of Tennessee. They are based in Irving, Texas and have no employees, property, or equipment in Tennessee at this time.
- 2.2 As a competitive vendor of telecommunications service, the Applicant is non-dominant in its industry. The nature of the Applicant's business limits their opportunity to support the use of Small and Minority Business in Tennessee. However, let the submission of this Plan evidence their desire to participate as practically possible.
- 2.3 Small and Minority Business - For the purpose of this Plan, "minority business" means a business that is solely owned, or at least fifty-one (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls the daily operations of such business and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-212.

3. APPLICANT'S RESPONSIBILITY FOR SMALL AND MINORITY-OWNED TELECOMMUNICATION BUSINESS PARTICIPATION PLAN AND POLICY STATEMENT

- 3.1 The Applicant intends to afford Small and Minority-Owned Telecommunications Businesses the maximum practicable opportunity to participate in the performance of contracts in accordance with T.C.A. §65-5-212.
- 3.2 The Applicant is a reseller of telecommunications service whose business operations include:
 - (a) Sale and Marketing of Telecommunications Services
 - (b) Customer Care
 - (c) The Applicant uses vendors and suppliers to support their reseller business in the following areas:
 - Telecommunications Service Providers
 - Sales Agents of Telecommunications Services
 - Telecommunications Billing and Collection Services
- 3.3 Keith Carter would coordinate Small and Minority-Owned Telecommunications Business referrals.
- 3.4 Initial Small and Minority-Owned Telecommunications Business contacts for the Applicant would be made through their Coordinator who will seek to identify and include firms in Tennessee through the Department of Economic and Community Development's office of Minority Business Enterprise and Small Business office.

4. SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN PERIOD OF EFFECTIVENESS

- 4.1** The Applicant will maintain a pro active and continuous approach toward inclusion of such firms in their supplier in their supplier base. Consequently, their Plan and the associated duties and activities would not have a fixed time period for effective, but rather represent The Applicant' ongoing policies and procedures. The Applicant has no physical presence in Tennessee. When and if their business condition changes in Tennessee, the effectiveness of this Plan would be enhanced.

5. PLAN ADMINISTRATION

5.1 The Applicant's Plan Administrator is:

Keith Carter, President
Texas HomeTel, Inc. d/b/a 977 Ring Again
4302 Ross Avenue
Dallas, Texas 75204
Telephone: 214-887-1212
Facsimile: 214-887-1993
Toll Free: 888-256-8843

- 5.2** The Administrator manages the Plan, as described below in the Administrator's duties. The Administrator has direct interface with procurement personnel, contract administrators, and program and project personnel to ensure compliance with the provisions of the Plan.
- 5.3** The Administrator's specific job duties, as they relate to this Plan and the Applicant's business operations in the state of Tennessee, are as follows:
- (a) Developing and maintaining the Applicant's Supplier Master List which would include a listing of Small and Minority-Owned Telecommunications Businesses in Tennessee who are deemed eligible to be suppliers for the Applicant.
 - (b) Reviewing the Applicant policies and procedures in to ensure that Small and Minority-Owned Telecommunications Businesses in Tennessee have an equitable opportunity to be awarded contracts when possible.
 - (c) Allowing for inclusion of Small and Minority-Owned Telecommunications Businesses in those solicitations for products or service which they are capable of providing.
 - (d) Coordinating activities during the conduct of any compliance review by Tennessee state agencies.
 - (e) Preparing and submitting periodic contracting reports as required.

6. PLAN TO ASSURE EQUITABLE OPPORTUNITY

6.1 The Administrator shall ensure that appropriate source listings and services are properly utilized in support of the Plan. Sources/listings include but are not limited to the following:

- (a) The Applicant approved Master Supplier List.
- (b) Sourcing information received from the Department of Economic and Community Development's Office of Minority Business Enterprise and Small Business Office in Nashville.

6.2 Outreach efforts will be made as follows:

- (a) The Administrator shall cultivate and maintain a relationship with the Community Development's Office of Minority Business Enterprise and Small Business Office in an effort to locate and qualify capable Small and Minority-Owned Telecommunications Businesses for participation in contracting opportunities.
- (b) The Administrator shall ensure that the Applicant provides adequate and timely consideration of the potentialities of Small and Minority-Owned Telecommunications Businesses in "make-or-buy" decisions.
- (c) The Administrator shall ensure that the Applicant counsels and discusses contracting opportunities with representatives of Small and Minority-Owned Telecommunications Businesses.
- (d) The Administrator shall ensure that the Applicant offers assistance to Small and Minority-Owned Telecommunications Businesses to explain the following:

requests for quotations, progress payments, technical and quality assurance programs, advice on types of business typically being contracted, and the mechanics of procurement requirements and quality expectations.

7. PLAN REPORTING

7.1 The Applicant will submit such periodic reports and cooperate in those studies or surveys as may be required to determine the extent of compliance with this Plan.

7.2 The Applicant Supplier Master List will identify Small and Minority-Owned Telecommunications Businesses in Tennessee. The Supplier Master List shall be utilized in identifying potential contractors.



Keith Carter
President
Texas HomeTel, Inc. d/b/a 877 Ring Again

Exhibit G

Notice of Filing

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing Application of Texas HomeTel, Inc. d/b/a 877 Ring Again has been forwarded via U.S. Mail, postage prepaid, to the following on this the 18th day of December, 2002.

Ardmore Telephone Company, Inc.
P.O. Box 549
517 Ardmore Avenue
Ardmore, TN 38449

BellSouth Telecommunications, Inc.
Guy Hicks, Esq.
333 Commerce St., Suite 2101
Nashville, TN 37201-3300

CenturyTel of Adamsville
P.O. 405
116 Oak Street
Adamsville, TN 38310

CenturyTel of Claiborne
P.O. Box 100
507 Main Street
New Tazewell, TN 37825

CenturyTel of Ooltewah-Collegedale
P.O. Box 782
5616 Main Street
Ooltewah, TN 37363

Citizens Telecommunications Company of
Tennessee
P.O. Box 770
300 Bland Street
Bluefield, WV 24701

Citizens Telecommunications Company of
the Volunteer State
P.O. Box 770
Bluefield, WV 24701

Loretto Telephone
P.O. Box 130
Loretto, TN 38469

Millington Telephone Company, Inc.
4880 Navy Rd.
Millington, TN 38053

Sprint United
112 Sixth Street
Bristol, TN 37620

TDS Telecom-Concord Telephone
Exchange, Inc.
P.O. Box 22610
701 Concord Rd.
Knoxville, TN 37933-0610

TDE-Telecom-Humphreys County
Telephone Company
P.O. Box 552
203 Long Street
New Johnsonville, TN 37134-0552

TDS Telecom-Tellico Telephone Company
P.O. Box 9
102 Spence St.
Tellico Plains, TN 37385-0009

TDS Telecom-Tennessee Telephone
Company
P.O. Box 18139
Knoxville, TN 37928-2139

TDS-Crockett Telephone Company, Inc.
P.O. Box 7
Friendship, TN 38034

TEC-People's Telephone Company, Inc.
P.O. Box 310
Erin, TN 37061

TEC-West Tennessee Telephone Company,
Inc.
P.O. Box 10
244 E. Main Street
Bradford, TN 38316

United Telephone Company
P.O. Box 38
120 Taylor Street
Chapel Hill, TN 37034



April Ingram
Boult, Cummings, Conners & Berry, PLC
414 Union Street, Suite 1600
Nashville, Tennessee 37219
(615) 252-2302
*Attorneys for Texas HomeTel d/b/a 877 Ring
Again*

Exhibit H

Pre-filed Testimony

Q. Please state your name and business address.

A. My name is Keith Carter and my business address is 4302 Ross Avenue, Dallas, Texas 75204.

Q. By whom are you employed and in what capacity?

A. I am the President of Texas HomeTel, Inc., d/b/a 877-Ring Again. In that capacity, I am responsible for leading the Company on a day-to-day basis, establishing the strategic direction of the Company, evaluating new services and markets, evaluating, negotiating and executing contracts and resale agreements with the various underlying carriers, promoting the financial health of the Company, ensuring the Company has policies regarding customer service and ensuring that excellent technical support exists on the Company's network.

Q. Please give a brief description of your job responsibilities and your background and experience?

A. I have been active in the pre-paid telephone business since the inception of Texas HomeTel, Inc, d/b/a 877-Ring Again, Inc. in 1997. In the capacity of President, I have been responsible for the strategic direction of the Company, evaluating new services and markets, and promoting the financial health of the Company. Prior to the start up of Ring Again, I owned an operated Carter Cars which familiarized me with consumer marketing and credit risk customers. Prior to that I worked for over six years for Rockwell International (Richardson, TX) where I was responsible for, among other things, running developmental software programs for multiple projects and working as Assistant Site Manager for Bank Wire, a large digital switching computer center that transferred funds between the largest banks within the U.S. I received a B.B.A from Southern Methodist University.

Q. Please state your name and business address.

A. My name is Keith Carter and my business address is 4302 Ross Avenue, Dallas, Texas 75204.

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A. I am the President of Texas HomeTel, Inc., d/b/a 877-Ring Again. In that capacity, I am responsible for leading the Company on a day-to-day basis, establishing the strategic direction of the Company, evaluating new services and markets, evaluating, negotiating and executing contracts and resale agreements with the various underlying carriers, promoting the financial health of the Company, ensuring the Company has policies regarding customer service and ensuring that excellent technical support exists on the Company's network.

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Q. What is the purpose of your testimony?

A. 877 Ring Again has submitted an application to provide facilities-based CLEC service in Tennessee and the information contained in that application is true and correct to the best of my belief. The purpose of my testimony is to supplement that application and present evidence on the financial, technical and managerial abilities of Texas HomeTel, Inc., d/b/a 877-Ring Again to provide telecommunications services in Tennessee; to describe the service Ring Again proposes to offer and to discuss the proposed tariff.

Q. Has Texas HomeTel, Inc., d/b/a 877-Ring Again registered to do business in Tennessee?

A. Yes. Ring Again is a Texas Corporation. A copy of our certificate of Tennessee authority is attached to our application in Exhibit A.

Q. Describe the general structure of the Company.

A. Ring Again is a Texas Corporation incorporated on September 9, 1997.

Q. Does Texas HomeTel, Inc., d/b/a 877 Ring Again possess the requisite managerial, financial and technical abilities to provide the services for which it has applied for authority?

Yes. Not only is the company strong in those areas, but the company has a proven track record of providing local exchange services in several states. The company currently provides local exchange services, the same services the company is now applying for facilities-based approval to provide, as a reseller.

Q. Describe Texas HomeTel, Inc., d/b/a 877-Ring Again management's experience in the telecommunications business.

A. Profiles of the management team are provided as Exhibit D to this application. As shown by these profiles, Ring Again possesses sufficient managerial, technical, marketing and

administrative experience to provide telecommunications services within the State of Tennessee.

Q. Describe Texas HomeTel, Inc., d/b/a 877-Ring Again financial qualifications.

- A. Ring Again has sufficient financial resources to successfully operate as a facilities-based provider of prepaid local exchange services to residential Customers. As evidence of the viability of its financial plans, Ring Again has provided a copy of its Balance Sheet as part of the Financial Statements of its application in Exhibit C.

With respect to Tennessee, minimal capital investment is required from Ring Again for entering the Tennessee market. The company already has a customer base, which it will continue to provide service to and support. Customers will be moved from a resale to a UNE-P facilities-based platform upon approval of this application. Costs are limited to cost of certification and initial marketing

Q. Describe the services offered by Texas HomeTel, Inc., d/b/a 877-Ring Again and how the Company intends to provide them.

- A. Ring Again is currently a provider of prepaid local exchange service in Tennessee. The company provisions its services currently on a resale basis. Applicant plans to offer basic prepaid local exchange service through the unbundled network element platform (UNE-P) arrangements with the above-specified incumbent LECs and is currently in the process of negotiating a UNE-P interconnection agreement with BellSouth. Ring Again intends to convert its existing customer base from resale to UNE-P immediately upon receiving Commission approval of its agreement(s) and related tariff. Customer services will remain identical. The company will continue to offer prepaid local exchange service with toll restricted lines.

- Q. Is Texas HomeTel, Inc., d/b/a 877-Ring Again presently authorized to provide local exchange telecommunications service in any other state? If yes, in which states?**
- A. Ring Again has met entry or certification requirements to provide basic prepaid local exchange service, similar to those proposed to be offered in Tennessee, in the following states: Louisiana, Missouri, Mississippi, Oklahoma, South Carolina, Tennessee, and Texas. Currently the company has received facilities-based UNE-P authority in Texas, Louisiana and Mississippi at this time. The other states are provisioned via resale.
- Q. Has Texas HomeTel, Inc., d/b/a 877-Ring Again been denied authority to operate in any state? If yes, provide the reasons for the denial.**
- A. 877 Ring Again has not been denied authority in any state.
- Q. Has any state ever revoked the company's certification?**
- A. No.
- Q. Has the company ever been investigated or sanctioned by any regulatory authority fro service or billing irregularities?**
- A. No.
- Q. Will Texas HomeTel, Inc. d/b/a 877 Ring Again offer service to all consumers within its service area?**
- A. Yes, the company will provide service to all consumers within its service area.
- Q. Does the company intent to offer local exchange telecommunications service in areas served by any incumbent local exchange telephone company with fewer than 100,000 total access lines?**
- A. No. The company intends to offer service in the current BellSouth territory.
- Q. How are Customer questions and inquiries handled?**

A. Ring Again provides comprehensive Customer service to its Customers. Complaints may be reported by the Customer via Ring Again's toll free Customer service number, which is (888) 256-8843. All service is prepaid. Customer service representatives are available to assist Customers Monday-Friday 8:30am-7pm, Saturday 9:00am-4:00pm Central Time. Ring Again's Customer service representatives are prepared to respond to a broad range of service matters, including inquiries regarding: (1) the types of services offered by Ring Again and the rates associated with such services; (2) monthly billing statements; (3) problems or concerns pertaining to a Customer's current service; and (4) general telecommunications matters.

Q. Who is knowledgeable about the company's operations and will serve as the company's regulatory and customer service contact?

A. I will, Keith Carter.

Q. Please explain in detail the company's proposed procedures for responding to information requests from the TRA and its staff.

A. All requests for information from regulatory agencies, including the TRA and its staff, are handled by me directly.

Q. How will the people of Tennessee benefit from services provided by Texas HomeTel, Inc., d/b/a 877-Ring Again and its presence in Tennessee?

A. Certification of Ring Again will enhance telecommunications competition in Tennessee. Competition encourages technological innovation and efficient use of resources. Increased competition has proven to benefit consumers by providing a wide variety of services and prices from which consumers can choose. Certification of Ring Again will provide Tennessee Consumers with a wider selection of basic prepaid local exchange services.

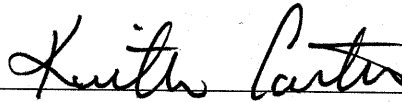
Q. Does the company intend to comply with all TRA rules, statutes and orders pertaining to the provision of telecommunications services in Tennessee, including those for disconnection and reconnection of service?

A. The company does intend to comply with all TRA rules, statutes and orders.

Q. Does this conclude your testimony?

A. Yes.

I swear that the foregoing testimony is true and correct to the best of my knowledge.



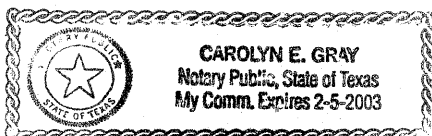
Keith Carter
President
Texas HomeTel, Inc. d/b/a 877 Ring Again

Notary Public

State of Texas

County of Waller

My Commission expires 2-5-2003



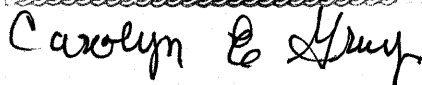


Exhibit I

Customer Complaints

Year to date in 2002, the company received 3 complaints, all in Texas, on behalf of customers from any regulatory commission. These were resolved quickly and to the satisfaction of all parties.